



POLICY

Dublin San Ramon Services District

Policy No.:	P300-10-3	Type of Policy:	Operations
Policy Title:	Water Recycling		
Policy Description:	Policy Regarding the Provision of Recycled Water Service both Within and Outside the District		
Approval Date:	Sept 7, 2010	Last Review Date:	2010
Approval Resolution No.:	37-10	Next Review Date:	2014
Rescinded Resolution No.:	34-06	Rescinded Resolution Date:	August 1, 2006

It is the policy of the Board of Directors of Dublin San Ramon Services District:

I. GENERAL

- A. To promote, produce, sell and deliver recycled water to retail and wholesale customers both within and outside the District in a manner consistent with laws, regulations and prudent public policy.
- B. To work with the State of California, the Counties of Alameda and Contra Costa and individual local cities and agencies to develop ordinances and guidelines to encourage the use of recycled water.
- C. To develop regulations and standards to ensure the safe and beneficial use of recycled water within the District.
- D. To conduct ongoing public information and customer service programs to ensure that the public and individual customers have an appropriate understanding of recycled water including the benefits of using recycled water.
- E. To support scientific and practical research related to recycled water.
- F. To honor the terms of all contracts entered into regarding treatment, delivery and/or distribution of recycled water.

II. RECYCLED WATER SERVICE PRIORITIES

- A. That the first service priority is the continued delivery of recycled water to retail customers within the District service area.
- B. That the second service priority is the continued delivery of recycled water to wholesale customers outside the District service area pursuant to existing contracts.
- C. That the third service priority is the delivery of recycled water to existing potable water customers (retrofits) within the District service area.
- D. That the fourth service priority is the delivery of recycled water to new development within the District service area.
- E. That the fifth service priority is the delivery of recycled water to retail or wholesale customers within the Zone 7, Alameda County Flood Control and Water Conservation District.
- F. That the last service priority is the delivery of recycled water to any retail or wholesale customers that do not fit into any of the priorities above.
- G. That, in the event the need arises to further prioritize deliveries within any of the above priorities, or in the event of conflicts between the above priorities, the service priority shall be determined at the sole discretion of the Board of Directors of the District using the guidelines herein.

III. RECYCLED WATER SERVICE TO RETAIL CUSTOMERS WITHIN THE DISTRICT

- A. Recycled water service shall be provided to all existing and new customers when service is requested subject to:
 - 1. When in conformance with all laws and regulations governing the use of recycled water;
 - 2. On a case-by-case determination of the economic, environmental, and institutional feasibility of doing so; the feasibility will be determined at the sole discretion of the District using such tests as are appropriate unless there is a finding by the District that it is in the best interest of the District to proceed with a project on other grounds; and
 - 3. Availability of recycled water.

IV. WHOLESALE RECYCLED WATER SERVICE OUTSIDE DISTRICT

- A. To provide recycled water to wholesale customers outside the District when service is requested by the wholesale entity subject to:
 - 1. Case-by-case determination by District Board of Directors of the economic, environmental, and institutional feasibility of doing so; the economic feasibility will be

determined at the sole discretion of the Board of Directors using such tests as are appropriate unless there is a finding by the Board of Directors that it is in the best interest of the District to proceed with a project on other grounds;

2. Availability of adequate recycled water for District retail customers, DERWA and any signed agreements for firm wholesale delivery provided higher priority needs have been satisfied; and
 3. No adverse financial impact to customers within the District service area.
- B. That agreements between the District and wholesale customers be long-term due to the significant capital investment associated with the development of such projects.

V. RETAIL RECYCLED WATER SERVICE OUTSIDE DISTRICT

- A. To provide recycled water to retail customers outside the District whenever requested by the potable water purveyor providing service subject to:
1. Case-by-case determination by District Board of Directors of the economic, environmental, and institutional feasibility of doing so; the economic feasibility will be determined at the sole discretion of the Board of Directors using such tests as are appropriate unless there is a finding by the Board of Directors that it is in the best interest of the District to proceed with a project on other grounds; and
 2. Availability of adequate recycled water for retail customers within the District, DERWA, and any signed agreements for firm wholesale delivery.
- B. That service to retail customers outside the District be on the same basis, and have the same priority, as retail customers inside the District, except for Backup Water Supplies.

VI. BACKUP WATER SUPPLIES

- A. To provide backup potable water supplies to retail recycled water customers within the District service area, when available, for those infrequent times when recycled water deliveries may be halted, and to establish conditions of service for such situations.