

# WELCOME TO YOUR NEW DUBLIN SAN RAMON SERVICES DISTRICT BILL



Dublin San Ramon Services District has redesigned its bills to quickly present the important information you need for your water and/or sewer account. Use this guide to navigate the new layout.

If you have any questions, contact Customer Service at **(925) 828-8524** or **CustomerService@dsrsd.com**.

**1 Account Information Section** – Here you will find your customer name, service location, bill due date, and more.

## NEW! Account # - Customer #

Beginning with this bill, all customers have both an account number and a customer number instead of one account number. Going forward, you will need to include both these numbers on all payments made to DSRSD. This includes checks, money orders, ACH transfers, one-time e-checks, and Paymentus payments.

**2 Service Fees Section** – This section contains a breakdown of specific charges and their rates. For more information on these charges, see the “Understanding your Bill” section on the back of your bill.

**3 Balance Summary Section** – Here is where you’ll find how much you currently owe, including the previous balance and any penalties or adjustments.

**4 Consumption History Section** – See how your property’s water usage compares to the same time period last year. DSRSD measures your water use in hundred cubic feet (CCF). One CCF equals 748 gallons. For more in-depth information on your property’s water usage, register for an AquaHawk account at [www.dsrsd.com/aquahawk](http://www.dsrsd.com/aquahawk).

**5 Remit Portion** – If you pay your bill by check, include the remit portion of the bill in the payment envelope. Remember to write both your new account and customer numbers on the check and make it payable to DSRSD.

**Utility Bill**

Dublin San Ramon Services District  
7051 Dublin Blvd., Dublin, CA 94568  
(925) 828-8524  
CustomerService@dsrsd.com

**1** BILL DATE: 09/01/2024 DUE DATE: 09/22/2024 TOTAL AMOUNT DUE: \$59.03

CUSTOMER NAME	ACCOUNT # - CUSTOMER #	BILL NUMBER	BILLING PERIOD	SERVICE LOCATION
DSRSD CUSTOMER	200001 - 1000001	100008	06/01/2024 - 08/01/2024	7051 DUBLIN BLVD

SERVICE FEE	RATE	CHARGE AMOUNT
Fixed meter charge-6/8" meter	40.68	\$40.68
DSRSD comm water cons charge	1.59	\$1.59
Zone 7 cost of water	3.83	\$3.83
Zone 7 Fixed Water Service Charge	12.93	\$12.93

**2**

Previous Balance	\$0.00
Penalties	\$0.00
Adjustments	\$0.00
Total Current Billing	\$59.03
Less Payments Received	\$0.00
Deposits	\$0.00
<b>Total Amount Due</b>	<b>\$59.03</b>

**3**

REGISTER NUMBER	PREV READ	CURR READ	CONSUMPTION	GALLONS PER DAY
73318123	353	354	1	0

**4**

**Consumption History**

Bar chart showing consumption history for Sep, Dec, Jan, Mar, May, CURR. Legend: Current (green), Previous (blue).

**5**

**Utility Bill REMIT PORTION**

Please write your Account # and Customer # on your check and enclose this portion of the bill with your payment. Make checks payable to: DSRSD

To enroll in automatic payments or pay your bill online visit <https://www.dsrsd.com/pay>

SERVICE LOCATION	ACCOUNT # - CUSTOMER #	BILL NUMBER	DUE DATE	TOTAL DUE
7051 DUBLIN BLVD	200001 - 1000001	100008	07/22/2024	\$59.03

DSRSD CUSTOMER  
7051 DUBLIN BLVD  
DUBLIN, CA 94568

Dublin San Ramon Services District  
7051 Dublin Blvd  
Dublin, CA 94568-3018

00006042024800100006200000127563