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| Policy No.: P400-24-3 | Type of Policy: Finance |
| Policy Title: Rate Policies and Guidelines | |
| Policy Description: Provides guidance and consistency in decision-making for developing and adopting rates | |
| Approval Date: 7/16/2024 | Last Review Date: 2024 |
| Approval Resolution No.: 25-24 | Next Review Date: 2028 |
| Rescinded Resolution No.: 35-16 | Rescinded Resolution Date: 6/7/2016 |

The District Code authorizes the Board of Directors to periodically establish water and wastewater service charges, commonly referred to as “rates.” To provide guidance and consistency in the development and adoption of rates, it is the policy of the Board of Directors of Dublin San Ramon Services District to:

1. Establish water and wastewater rates at a level that will fund the reliable delivery of water and wastewater services, renewal and replacement of capital assets, and provide financial stability for each enterprise.
2. Recover the appropriate and proportional share of the costs included in the adopted operating and capital budgets through rate revenue.
3. Ensure that water and wastewater rates are developed and structured in accordance with all applicable laws, including Proposition 218 (California Constitution, Article XIII D, Section 6).
4. Strive to develop water and wastewater rates that are simple and easy for the customer to understand.
5. Prepare a cost of service study for water and wastewater rates that evaluates a ten-year planning period, at least every five years, or as appropriate.
6. Conduct a minimum of one policy work session during preparation of a cost of service study to allow the Board an opportunity to provide study-specific direction.
7. Provide a customer assistance program for low-income water customers, in accordance with applicable law.
8. Consider opportunities to minimize rate change impacts to customers by reviewing projected rate revenue as part of the biennial budget process.