

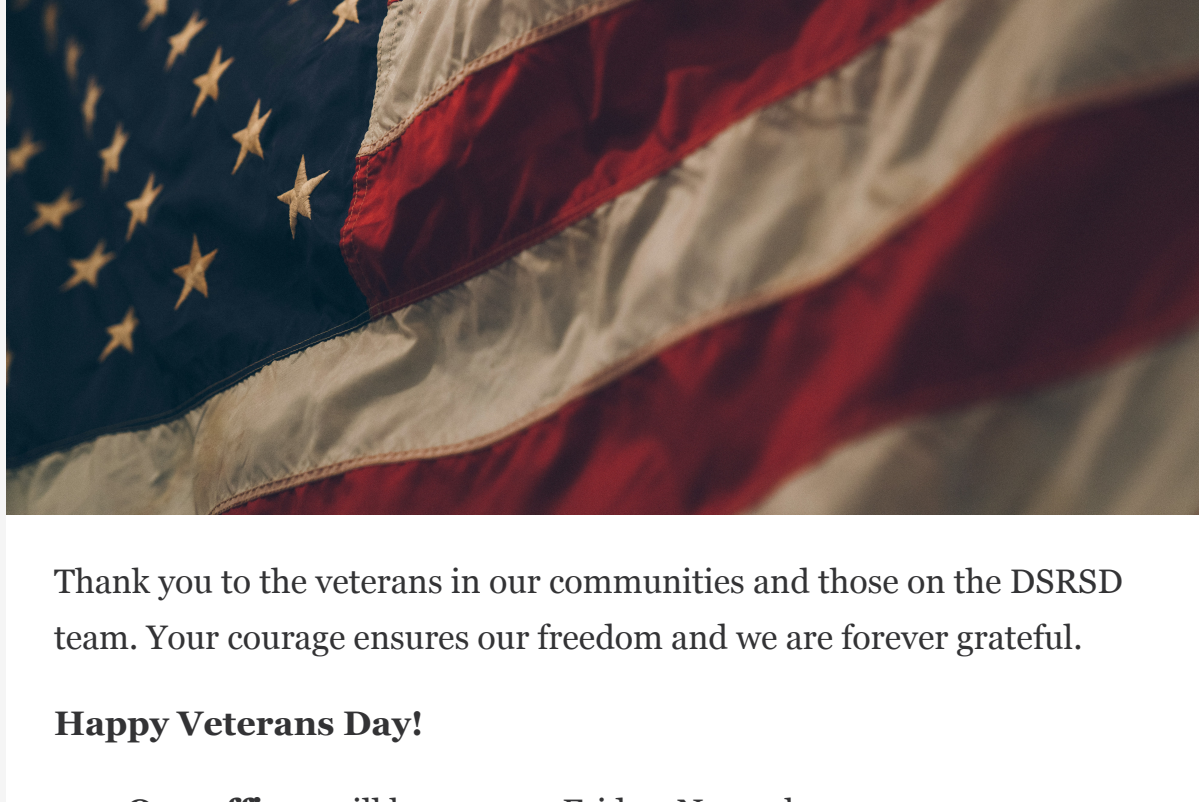
# DSRSD Pipeline

By Erin Steffen • Nov 01, 2023

Smart Brevity® count: 2 mins...530 words

🍁 November's the month for gratitude, for family and friends, and for giving thanks for all the good in our lives. – Elizabeth Berrien 🍁

## Saluting our Veterans



Thank you to the veterans in our communities and those on the DSRSD team. Your courage ensures our freedom and we are forever grateful.

### Happy Veterans Day!

- **Our offices** will be open on Friday, November 10.
- **Our video series** [Veterans at DSRSD](#) celebrates Veterans and gives thanks to our heroes at DSRSD.
- These brief videos of DSRSD's [Kenny Baxter](#) and [Alex Ortega](#) are sure to inspire.

## Introducing DSRSD's new Operations Director, Dan Gill



We're thrilled to welcome **Dan Gill** to the DSRSD team!

- With over 15 years of invaluable experience in the water industry, Dan brings a wealth of knowledge to oversee our wastewater, drinking water, and recycled water operations.
- As DSRSD's senior executive responsible for wastewater, drinking water, and recycled water operations, Dan will oversee an \$18.9 million annual budget and 64 employees.
- **Dan** is also a U.S. Army veteran, demonstrating his dedication to service and commitment.

Join us in extending [a warm welcome to Dan](#) as he steps into this vital role.

## Donate to the DSRSD Food Drive



From November 3 through November 15, DSRSD is hosting a food drive for Tri-Valley Haven's Food Pantry.

Donation barrels will be located in the District Office's lobby (7051 Dublin Boulevard) – members of the public are encouraged to stop by and drop off their donations during regular business hours.

**All donations are greatly appreciated**, but Tri-Valley Haven has provided [a list of those items in greatest need](#).

## Dive into the AquaHawk Customer Portal today



DSRSD customers, this powerful tool is at your fingertips FREE.

### Here's what you can do:

- 🕒 **Monitor your water consumption.**
- 🔊 **Get customizable instant alerts** for potential leaks.
- 💡 **Take charge of your expenses** with valuable insights.
- 🎯 **Stay in control** of your water usage and budget like never before.
- [Log in now](#) and make every drop count! 💧 ⚡

## Wishing you a hydrated and Happy Thanksgiving



District offices will be closed on Thursday, November 23 and Friday, November 24 in honor of the Thanksgiving holiday. 🍂 💧

## Turkey fryer oil? 🦃



While prepping Thanksgiving dinner, dispose of turkey fryer oil and [FOG](#) (fats, oils, grease) properly to avoid sewage backups and other messes.

They do NOT go down your drain. 🚫

👁️ [Watch this how-to video](#) from America's Test Kitchen.

## Wipes clog pipes



😷 Cold and flu season is here.

- **Do not dispose** of any wipes (even "flushable") in toilets. 🚽
- **This can cause sewage** back-ups and a real headache. 🤢

**Go deeper:** [Learn what NOT to flush](#) and why.

👏 Thanks for reading DSRSD's Pipeline eNewsletter! If you have any questions, email [pipeline@dsrsd.com](mailto:pipeline@dsrsd.com). Read past issues online at [www.dsrsd.com/about-us/news/pipeline-newsletter](http://www.dsrsd.com/about-us/news/pipeline-newsletter).

### Feedback

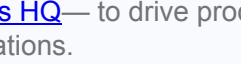
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