

DSRSD Pipeline

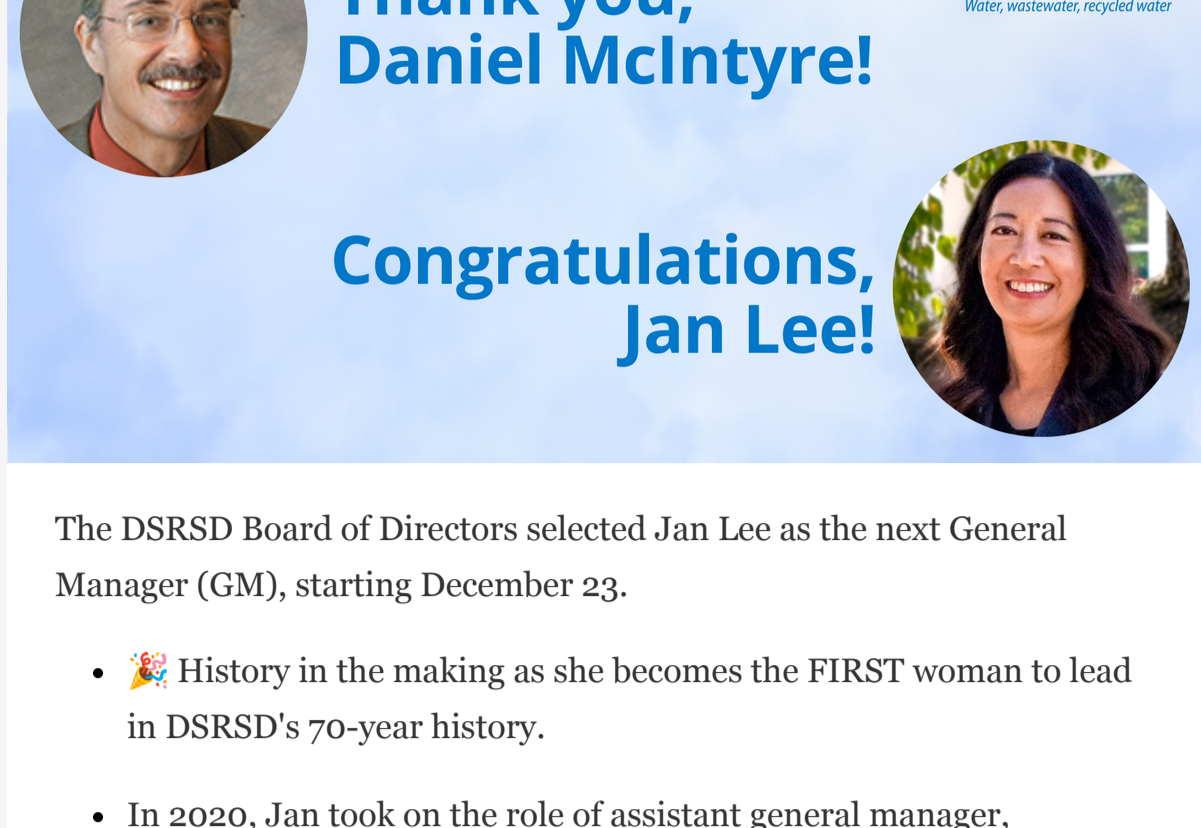
By Erin Steffen • Dec 01, 2023

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It is December, and nobody asked if I was ready. ☀️

— Sarah Kay


Big changes ahead!



Big changes...

Thank you, Daniel McIntyre!

Congratulations, Jan Lee!



The DSRSD Board of Directors selected Jan Lee as the next General Manager (GM), starting December 23.

- 🌟 History in the making as she becomes the FIRST woman to lead in DSRSD's 70-year history.
- In 2020, Jan took on the role of assistant general manager, managing major programs like the Alternative Water Supply Study and Water Resiliency Policy update.
- A big **THANK YOU** to Dan McIntyre, our GM who is retiring after serving as GM since 2016.
- He encouraged further development of recycled water supply and upgraded aging infrastructure, ensuring our long-term financial sustainability.

Here's to a bright future under Jan Lee's leadership!

Go Deeper: [Learn more about Jan](#) and her path to becoming DSRSD General Manager.

Holiday office hours and wishes for cheerful celebrations



HAPPY Holidays



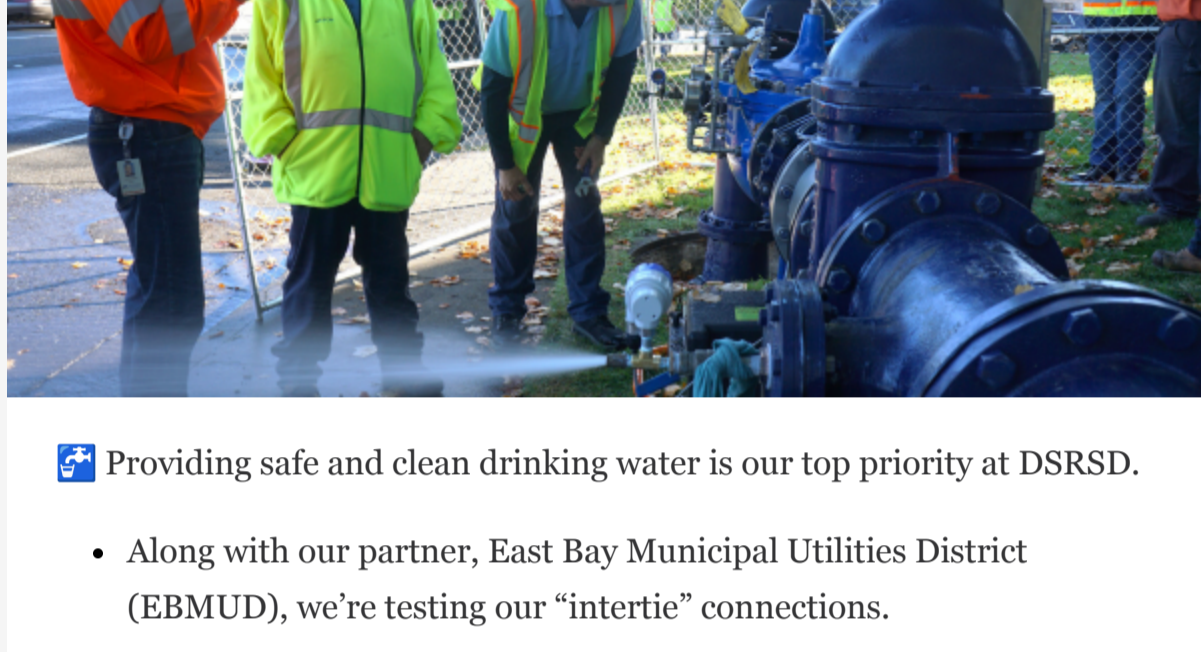
🎁 May your holidays be filled with laughter and good company.

DSRSD offices will be closed at noon on Friday, December 22, and all day on Monday, December 25, in recognition of the federal holiday.

For the New Year's Day holiday, DSRSD offices will be closed at noon on Friday, December 29, and Monday, January 1.

Learn how to [contact us](#) outside business hours.

DSRSD and EBMUD's successful intertie tests



🔧 Providing safe and clean drinking water is our top priority at DSRSD.

- Along with our partner, East Bay Municipal Utilities District (EBMUD), we're testing our "intertie" connections.
- These connections act as a crucial link between our water systems, allowing us to tap into our neighbor's water in case of an emergency.
- By having (and regularly testing) these intertie connections, our water supply is more secure and resilient.
- The tests were a success, with 3 million gallons per day flowing seamlessly into the DSRSD water system in October and November 2023.
- **We're gearing up** for the third "intertie" test in Spring 2024!

These collaborative efforts showcase the importance of regional partnership and our commitment to making sure DSRSD customers always have the water they need.

Go deeper: [Learn more](#) about our efforts to ensure a safe water supply.

Kids for water conservation!



For our young eco-champions (who may be in need of winter break activities soon)...

🌍❤️ **Small actions can make a BIG impact.** Learn what you can do today to help protect our water supply!

- [US EPA, WaterSense for Kids](#) Water conservation ideas and game for kids.
- [Water Education Foundation, Water Kids](#) Information about the water cycle, Earth's water supply, water use, and conservation.
- [Project WET Foundation, Discover Water](#) Games, videos, and more that help kids discover the role that water plays in their lives.
- [The Water Cycle School](#) Interactive water cycle poster for upper elementary and middle school kids.
- [Albert and Einstein Water Safety Materials](#) Free resources to help kids learn how to be safe when visiting rivers, lakes, and reservoirs

Winter pipe care: Thawing and preventing freezing



If you get just a trickle from the faucet after a cold night, it could mean that ice has formed in the pipe. 😬

Here's what to do:

- Run a hairdryer along the length of the pipe to thaw the ice and restore water flow, but be careful around the pipes!
- Locate the freeze, start near the faucet, and thaw gradually—don't use fire! 🔥
- If you see standing or flowing water, take immediate action to [turn off the water](#) at the main house valve.
- *Prevent* the freeze by insulating pipes and winterizing outdoor fixtures.

Go Deeper: [Learn all the details](#) about thawing and preventing broken pipes.

Water wisdom for a festive season



'Tis the holiday season!

Here are some tips to help you use water wisely during this festive season:

1. Opt for defrosting frozen foods overnight in the refrigerator instead of using running water – it's a water-saving move that also trims down your utility bill.
2. Make a habit of running the dishwasher only when you have a full load of dishes – this simple choice can save between 5 to 15 gallons of water per cycle.
3. When rinsing fruits and veggies, use a spacious bowl or pan instead of letting the water run – you can even repurpose the collected water to nourish your indoor plants.

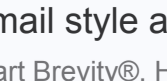
Wishing you a delightful and water-conscious holiday season!

👏 Thanks for reading DSRSD's Pipeline eNewsletter! If you have any questions, email pipeline@dsrsd.com. Read past issues online at www.dsrsd.com/about-us/news/pipeline-newsletter.

Feedback

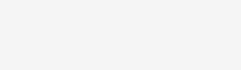
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