



CITIZENS WATER ACADEMY

Dublin San Ramon Services District Citizens Water Academy

**Jan Lee
General Manager**

**Session One
April 17, 2024**



CITIZENS WATER ACADEMY



Logistics



Ground Rules



Jan Lee



Steve Delight



Stefanie Olson



Kristy Fournier

Tonight's Speakers



CITIZENS WATER ACADEMY



APRIL 17

DSRSD Overview;
District Facilities;
Tri-Valley Water 101;
Water Conservation;
Water Quality



MAY 22

Virtual Tour of Wastewater Treatment
Plant & Wastewater Treatment 101;
Virtual Tour of Recycled Water Facility
& Recycled Water Treatment 101;
Pollution Prevention



JUNE 20

Finance 101;
Serving on the DSRSD Board;
How to Run for the DSRSD Board;
Community Outreach;
Graduation Dinner;
Brave Blue World Film





There's a lot to know about your water. Come find out.

DSRSD is hosts a free, three-session virtual course on our community's water, wastewater, and recycled water.

When: 6 to 8:30 p.m. Wednesdays, June 8, June 22, July 13, and July 20 (in-person reception)

Where: Virtually via Zoom.

To receive the full benefit, participants are expected to attend ALL three virtual sessions. Sessions include presentations, discussion, and a graduation reception.

Eligibility: The Academy is open to current DSRSD water and sewer customers. Anyone interested in running for a seat on the DSRSD Board of Directors is especially encouraged to attend. Participants must be at least 18 years of age. Limited space is available.

DEADLINE TO APPLY: Registration is now closed

The virtual academy received the Public Outreach/Education Award from the California Association of Sanitation Agencies. Check out our video on the award-winning program:



Topics that will be covered:

- Critical issues on water
- Building a more resilient water supply, adapting to a changing environment, and investing in vital infrastructure
- What it's like to serve on the DSRSD Board of Directors (map with election districts and dates)

Class reference materials and presentations are available below.

Documents for Virtual Citizens Water Academy

Session 1

Agenda

Presentations:

- Intro and Overview
- Tri-Valley Water 101
- Drought and Water Conservation
- Technology and Tracking Water Use

Finding Information About DSRSD

Listed below are frequently requested documents that provide more information about the District and its website:

District at a Glance
Values and Standards
Strategic Plan
What is a Special District?
Service Area Map
Elections and Division Map
What's on Our Website
AquaHawk Customer Portal
Sign up for eNotifications

Drought information
- Water Saving Tips

Documents for Virtual Citizens Water Academy

Session 1

Agenda

Presentations:

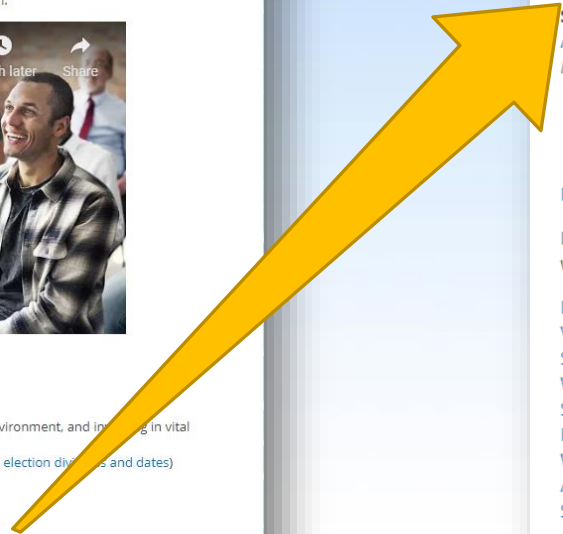
- Intro and Overview
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Drought information

- Water Saving Tips
- Current Restrictions and Tips for Businesses



Tonight's agenda

**DSRSD
Overview**

**Overview
of District
Facilities**

**Tri-Valley
Water
101**

**Water
Conservation**

**Water
Quality**





Water, wastewater, recycled water



CITIZENS WATER ACADEMY

DSRSD Overview

Jan Lee
General Manager

What is Dublin San Ramon Services District (DSRSD)?

Independent

Enterprise

Community
Services

Special
District



What is a Special District?

A separate form of government providing focused services.

In California:

- 3,400 special districts
- 482 cities
- 58 counties
- 939 school districts
(a separate governmental type)



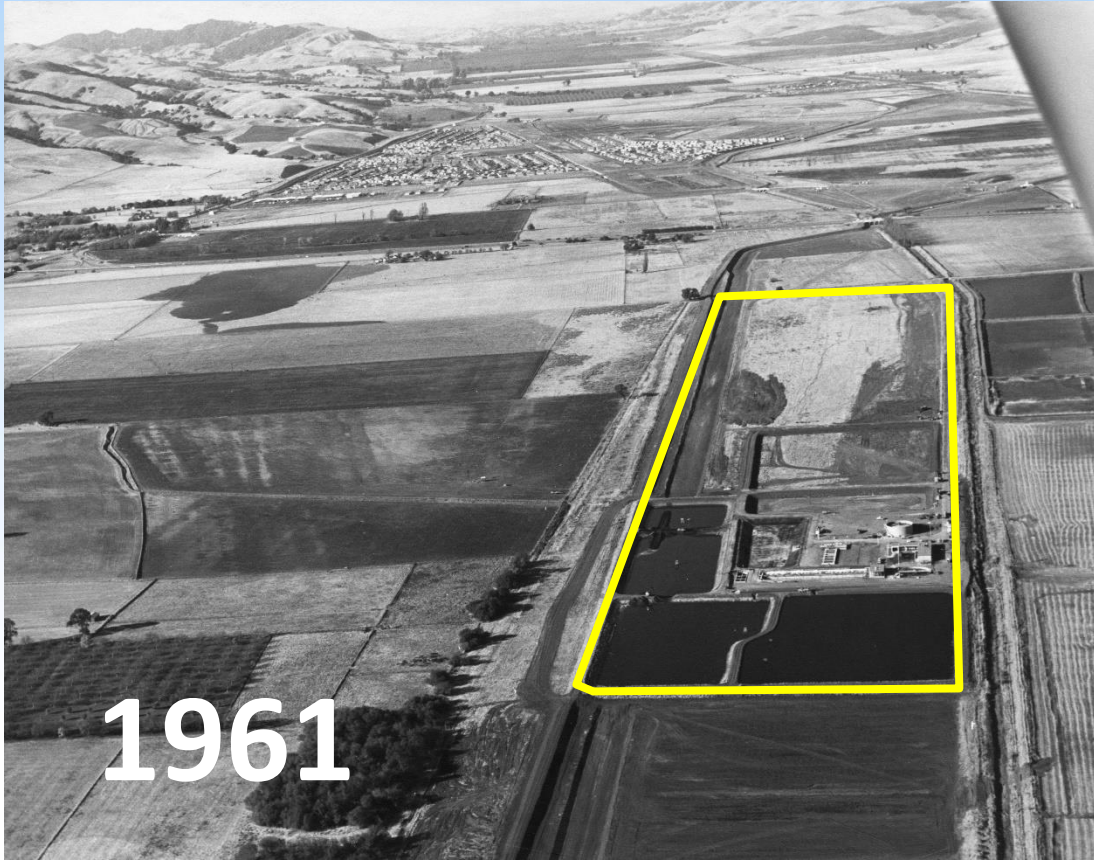
DSRSD was created in 1953 as the Parks Community Service District



Dublin Blvd. (originally called Highway 50) at Village Parkway



We planned for growth





As our community grows...so do we



The District has evolved over the years

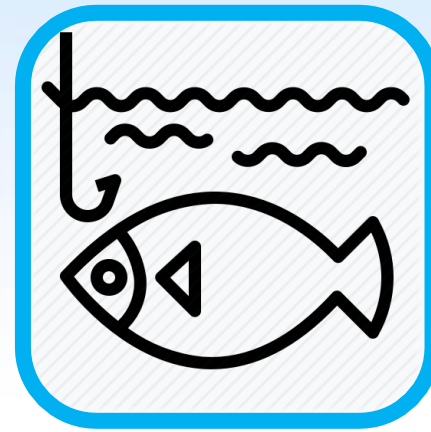
» In 1960, the District became Valley Community Services District (VCSD).



» In 1977, the District changed its name again to Dublin San Ramon Services District (DSRSD).



When the cities of Dublin and San Ramon incorporated in the early 1980's, they assumed the following services from DSRSD:



DSRSD remains in charge of water in all its forms



WATER



WASTEWATER



RECYCLED WATER

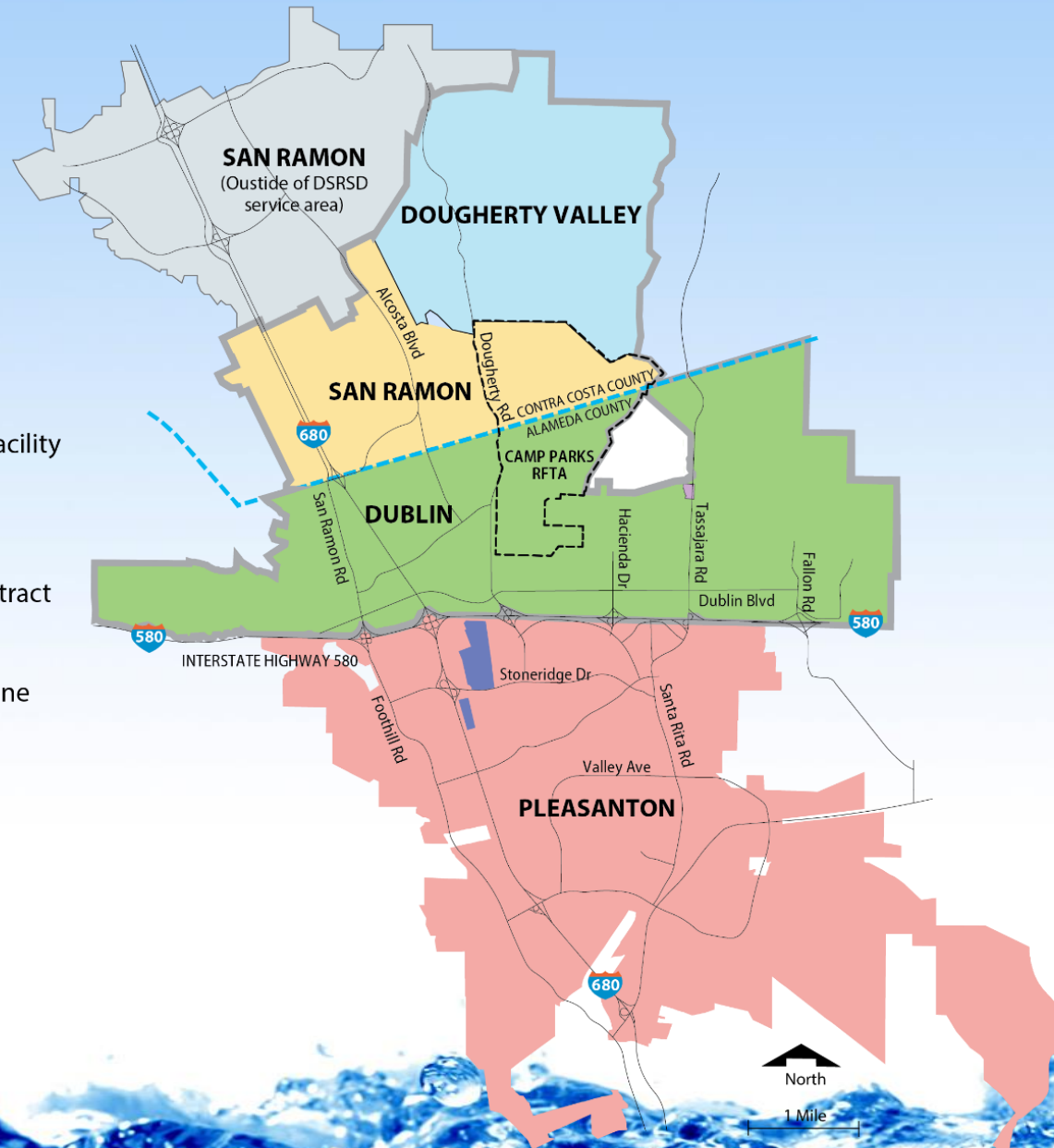


Areas we serve

Total water and wastewater customers served: 192,000

Map Legend

- DSRSD Regional Wastewater Treatment Facility
- DSRSD Water Only Service Area
- DSRSD Wastewater Only Service Area
- DSRSD Wastewater Treatment Under Contract
- DSRSD Water & Wastewater Service Area
- Alameda Contra Costa County Dividing Line
- DSRSD Boundary
- Camp Parks (Parks RFTA) Boundary



Joint Powers Authorities



DERWA – Recycled Water



LAVWMA – Treated Wastewater Disposal



Governance



Citizens of Dublin and portions of San Ramon elect a five-member Board of Directors

Elections are held in November of even numbered years (the same as Congressional elections)

The Board appoints a chief executive officer, the General Manager, who works for the Board and appoints all other staff

Board of Directors



Dinesh Govindarao
Division 1
Director
Term 2023-2024



Ann Marie Johnson
Division 2
President
Term 2022-2026



Richard Halket
Division 3
Director
Term 2020-2024



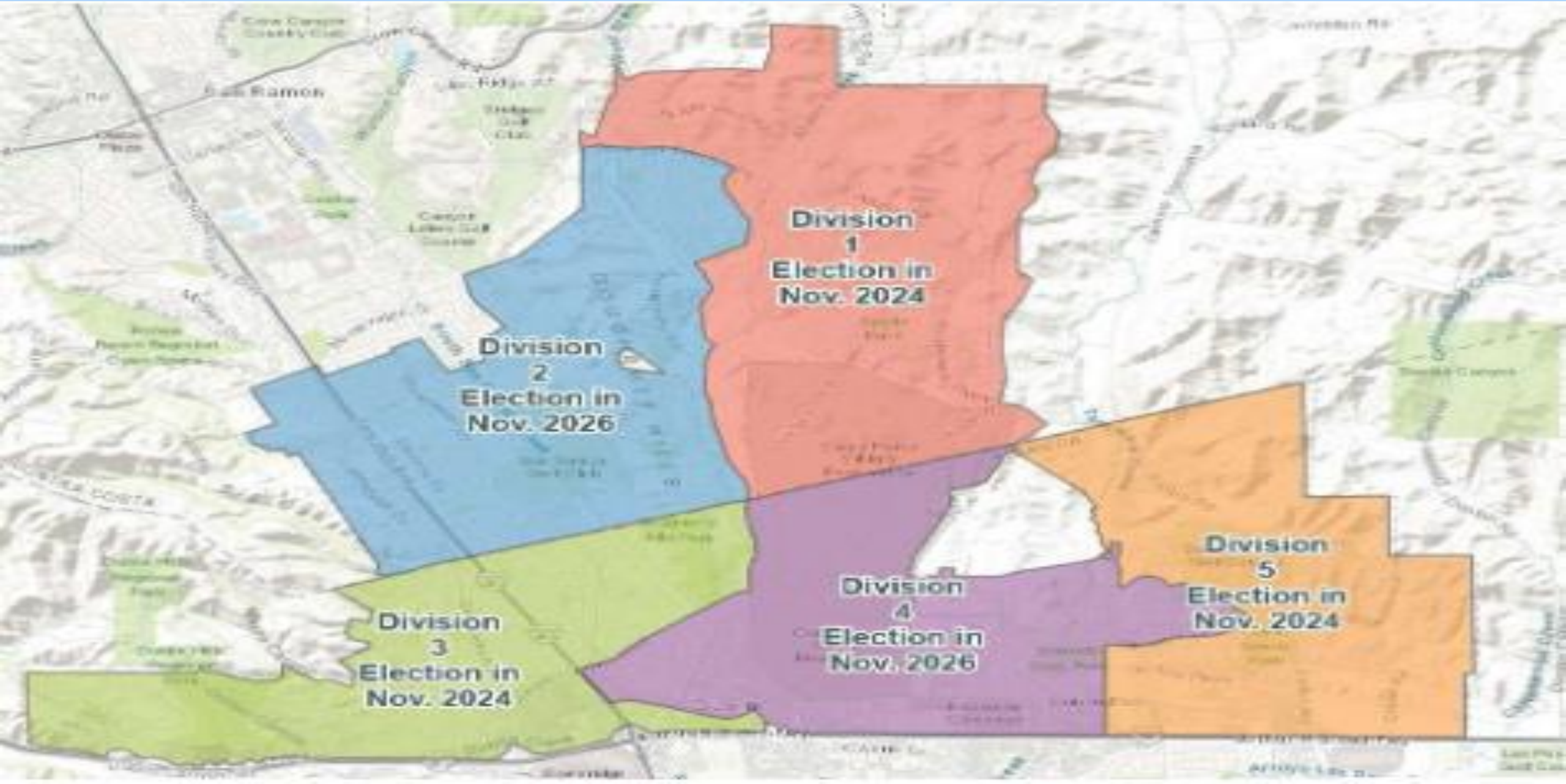
**Georgean Vonheeder-
Leopold**
Division 4
Director
Term 2022-2026



Arun Goel
Division 5
Vice President
Term 2022-2024



DSRSD Division Election Map




A man in a dark suit and white shirt is seen from the back, gesturing with his right hand towards a large, blurred audience seated in a conference hall. The lighting is warm, and the background is out of focus, showing rows of people and red chairs.

How does the Board manage and run the District's business?

- » **Twice monthly publicly noticed Board meetings**
- » **A Board majority directs the General Manager at the Board meetings**
- » **Directions to the General Manager take the form of:**
 - District Code
 - Policies
 - Strategic Plan
 - Operating and Capital Budgets
 - Resolutions
 - Verbal direction in open session

Senior Management Team

General Manager
Jan Lee



Special Assistant to
the General Manager
Michelle Gallardo



Operations
Department
Dan Gill



Engineering &
Technical Services
Department
Steve Delight



Administrative
Services Dept
Michelle Gallardo
(Acting)



DSRSD Team = 141 Employees

» We work in three facilities

- The District Office on Dublin Blvd, Dublin
- The Regional Wastewater Treatment Facility on Johnson Drive, Pleasanton:
 - ✓ Wastewater Treatment Plant
 - ✓ Jeffrey G. Hansen Water Recycling Plant
- Field Operations Facility on Commerce Circle, Pleasanton





Questions?

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