



Customers who enroll in Low Income Assistance will receive a Low-Income Credit on each water bill equal to amount of the Fixed Water Service Charge, which is currently \$40.68.

To qualify for Low Income Assistance, you must:

- Be a residential customer who receives a water bill directly from DSRSD. *Residents of multi-family communities who are billed for water service through an HOA or property management company do not qualify.*
- **Qualify for** and be **enrolled in** PG&E's [CARE](#) program.
- Provide a recent PG&E bill showing enrollment in CARE.
- The name and address on the PG&E bill must match that information on the DSRSD water bill.
- Maintain your DSRSD account in good standing. If the account is currently past due, our billing department will work with you to bring the account current, so you'll qualify. Please call (925) 828-8524, Monday-Friday, between 9:00 a.m. and 4:00 p.m.
- Provide a valid Social Security number and a contact phone number.

**DSRSD reserves the right to require proof that you qualify and to deny enrollment.**

**Customer Information** *(please print clearly)*

\_\_\_\_\_ Customer Name \_\_\_\_\_ Customer Social Security Number

(\_\_\_\_) \_\_\_\_\_  
Daytime Telephone Email Address

\_\_\_\_\_-\_\_\_\_\_-\_\_\_\_\_  
DSRSD Account Number: *(13 digits)*

\_\_\_\_\_  
Customer Street Address (service location on bill)

Form revised May 2024