



**Dublin San Ramon  
Services District**

*Water, wastewater, recycled water*

# Revised Rate Policies and Guidelines

July 16, 2024

Board of Directors Meeting

1

Establish water and wastewater rates at a level that will fund the reliable delivery of water and wastewater services, renewal and replacement of capital assets, and provide financial stability for each enterprise.

2

Recover the appropriate and proportional share of the costs included in the adopted operating and capital budgets through rate revenue.

3

Ensure that water and wastewater rates are developed and structured in accordance with all applicable laws, including Proposition 218 (California Constitution, Article XIII D, Section 6).

4

Strive to develop water and wastewater rates that are simple and easy for the customer to understand.

5

Prepare a cost of service study for water and wastewater rates that evaluates a ten-year planning period, at least every five years, or as appropriate.

6

Conduct a minimum of one policy work session during preparation of a cost of service study to allow the Board an opportunity to provide study-specific direction.

7

Provide a customer assistance program for low-income water customers, in accordance with applicable law.

8

Consider opportunities to minimize rate change impacts to customers by reviewing projected rate revenue as part of the biennial budget process.



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Questions?