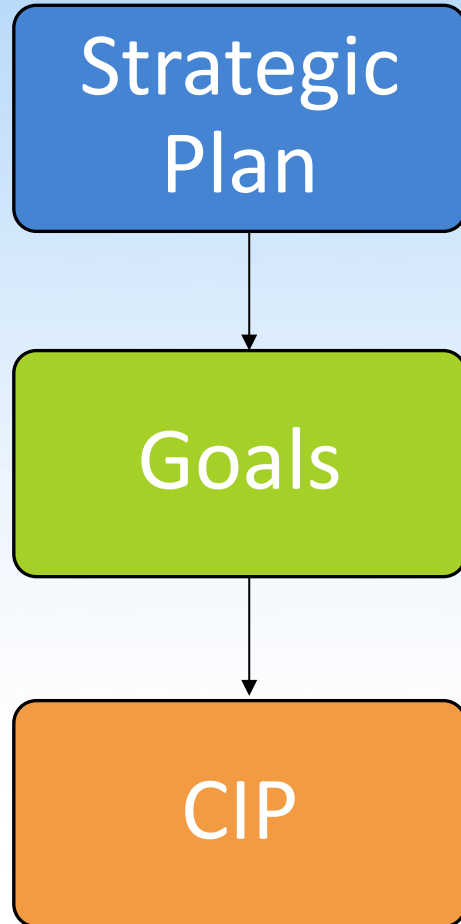


Strategic Plan & the CIP



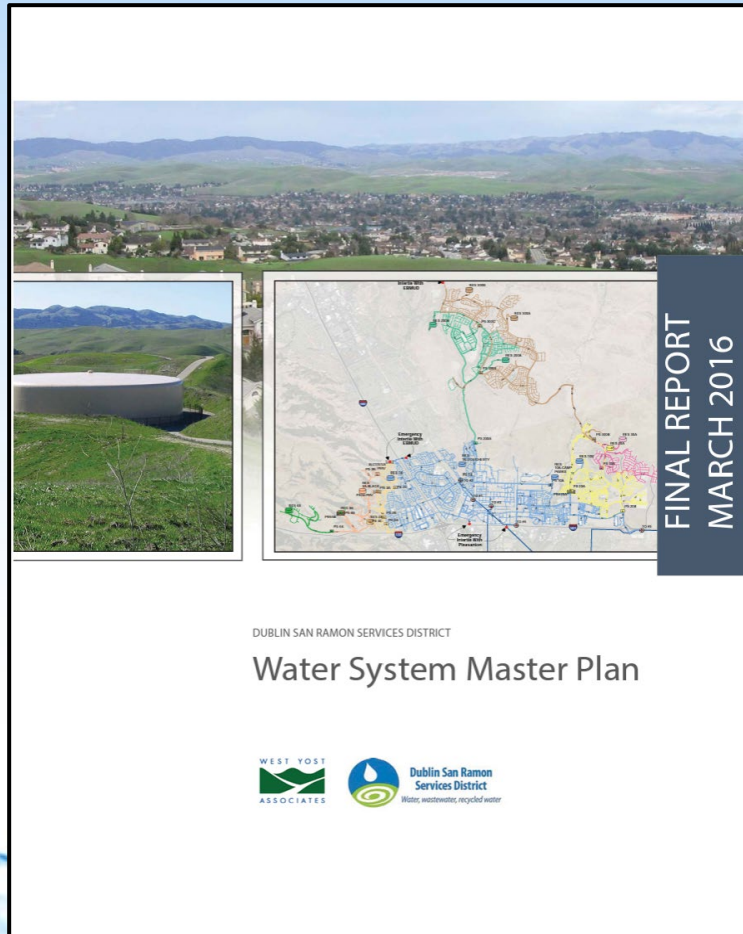
STRATEGIC PLAN GOALS AND ACTION ITEMS— FYE 2024 - 2028

- Maintain our financial stability and sustainability**
 - Manage the District's finances to meet funding needs and maintain fair and reasonable water and wastewater rates, while striving to limit increases to general inflation trends
 - Ensure financial sustainability through long-term financial planning, including 10-year modeling
 - Review and update the District's reserve policies
- Meet or exceed regulatory requirements while preparing for the future regulatory landscape**
 - Sustain a robust safety culture by continuously updating the District's environmental health and safety programs
 - Develop and maintain a centralized regulatory tracking system
 - Collaborate with partner agencies to monitor evolving regulatory requirements and explore potential compliance and mitigation strategies
 - Implement improvements to comply with standards adopted by the Environmental Laboratory Accreditation Program beginning January 1, 2024
- Enhance our ability to respond to emergencies and maintain business continuity**
 - Update and maintain documentation of emergency response and business continuity plans, including support documents for regional coordination and mutual assistance
 - Manage inventory of emergency assets, equipment, and materials in stock
 - Integrate and strengthen employee knowledge and competency of emergency response through ongoing training and Incident Command System (ICS) and Emergency Operation Center (EOC) exercises
 - Explore coordination of emergency planning with partner agencies and the cities we serve
- Maintain a high level of customer service and community relations through public outreach, education and partnership efforts**
 - Educate and engage the community on the Tri-Valley's water supply challenges and opportunities through implementation of the Tri-Valley Water Reliability Public Information Program
 - Build public awareness of the District's priorities, initiatives, systems, and services
 - Leverage Tri-Valley and regional partnerships to maximize public outreach efforts
- Improve the resiliency of the District's water supplies against future uncertainties**
 - Work collaboratively with our Tri-Valley and regional partners in the development of a more diversified and resilient water supply
 - Prepare and implement water conservation strategies to reduce water demand, improve system reliability, and comply with state regulations
- Foster long-term partnerships to provide efficient and cost-effective services**
 - Build relationships and actively participate in local partnerships, regional groups, coalitions, and associations to advance common goals
 - Review and update our Joint Powers Authority and other interagency agreements and contracts to address changing conditions and align with the District's Mission and Strategic Plan goals
- Optimize the Asset Management Program to guide District business decisions**
 - Standardize and implement District-wide procedures and plans for the Asset Management Program
 - Expand and maintain asset records including equipment data, criticality, maintenance history, asset condition, and performance
 - Use asset management data to maximize the life of assets and budget for long-term capital replacement needs
- Improve energy efficiency and reliability for the District**
 - Develop a District energy policy and District energy master plan that evaluates sustainable energy sources and opportunities for cost-effective energy conservation and efficiency
 - Initiate cost-effective energy projects consistent with the District's energy policy, business needs, and future regulations
- Maintain a culture that attracts, retains, and engages a high performing workforce in support of the District's Mission and Values**
 - Diversify and strengthen the skills of District employees to meet evolving workforce demands through participation in professional organizations and development programs
 - Implement a structured management and leadership program for employee career and professional growth
 - Promote a strong District workforce culture which encourages learning, teamwork, and recognition of employee contributions, and enhances employee engagement
 - Develop a succession plan for key positions where feasible
- Optimize District-wide operations by improving our business practices, procedures, and information systems to meet evolving needs**
 - Invest in business process improvements to enhance communications and access to information
 - Integrate our business enterprise systems to more effectively share data across the District
 - Review and update our Information Technology and SCADA Master Plans

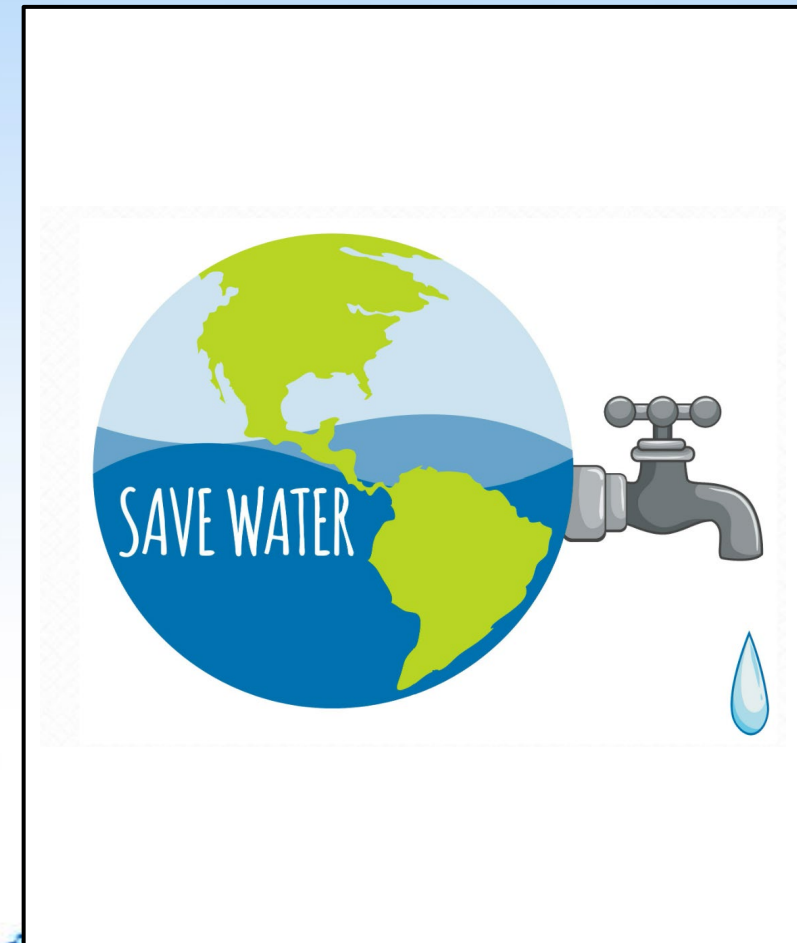
Updated April 2023

Water System Resiliency

» Improve the resiliency of the District's water supplies against future uncertainties.



**Water System Master Plan and
Operations Plan Update**



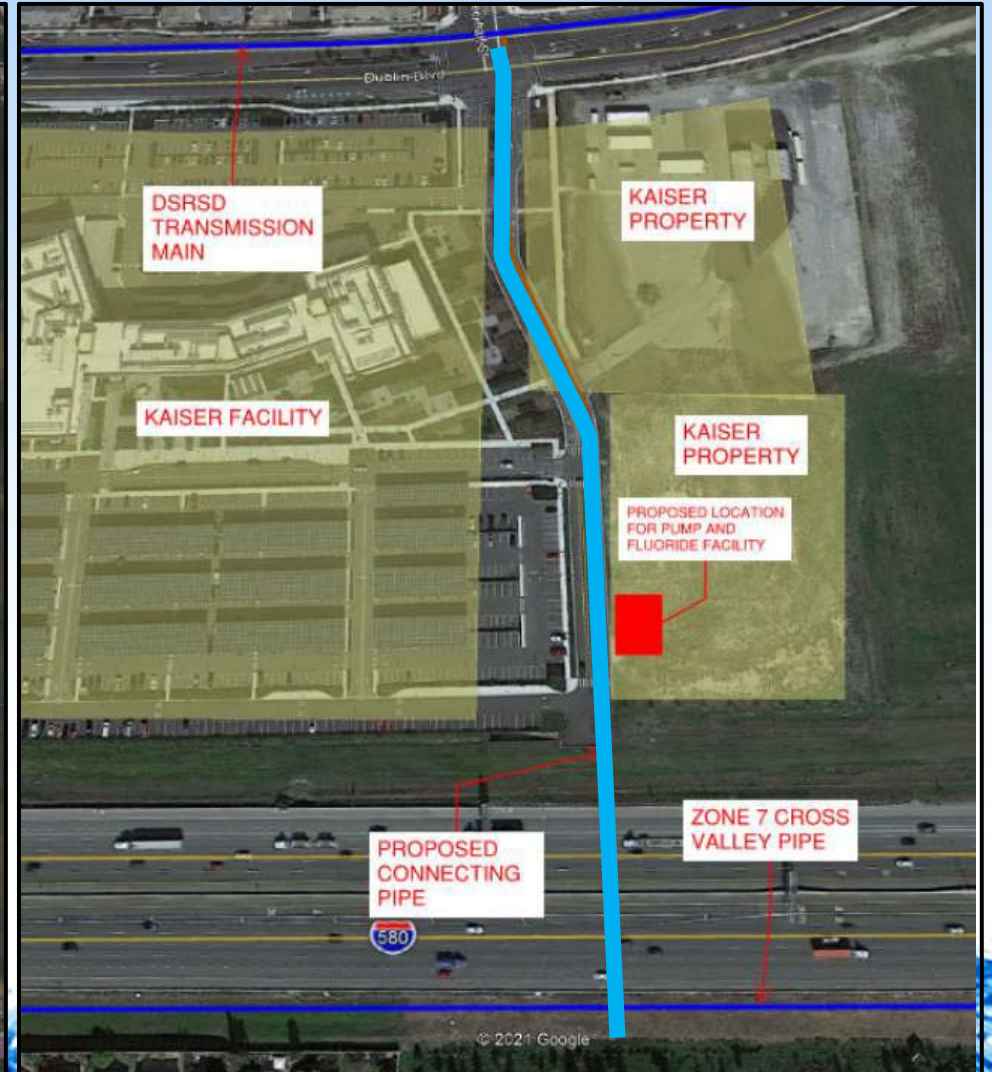
**2023 Water Conservation
Master Plan**

Water System Resiliency

» Improve the resiliency of the District's water supplies against future uncertainties.



Reservoir 20B (\$7M)



Turnout 6 (\$12M)

Water System Resiliency

» Improve the resiliency of the District's water supplies against future uncertainties.



Pump Station 1A Improvements (\$8.3M)

Water System Resiliency

» Improve the resiliency of the District's water supplies against future uncertainties.



Water Lines Replacement – Village Parkway