ERP System Conversion

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Water, wastewater, recycled water

October 1, 2024
Board of Directors Meeting

What is an ERP?

▶ ERP = Enterprise Resource Planning

▶ Platform to manage and integrate core processes

Financial

ERP

Human Resources

Utility Billing

Eden

- ▶ Eden was DSRSD's first integrated ERP system
- ▶ DSRSD used Eden for over two decades
- ▶ Eden performed DSRSD's Financial, Utility Billing, and Human Resources activities

Need to Replace ERP

- ▶ ERP replacement was identified in 2017 IT Master Plan
- ▶ Strategic Plan Goal: *Make additional investments in information systems that provide a strong return on investment*
- ▶ Strategic Plan Action Item: *Replace our finance and utility billing software system by 2022*

Munis

- In 2020, DSRSD selected Tyler Munis as its new ERP system
- Eden systems was purchased by Tyler Technologies in 2003
- Munis handles Financials, Utility Billing, and Human Resources activities
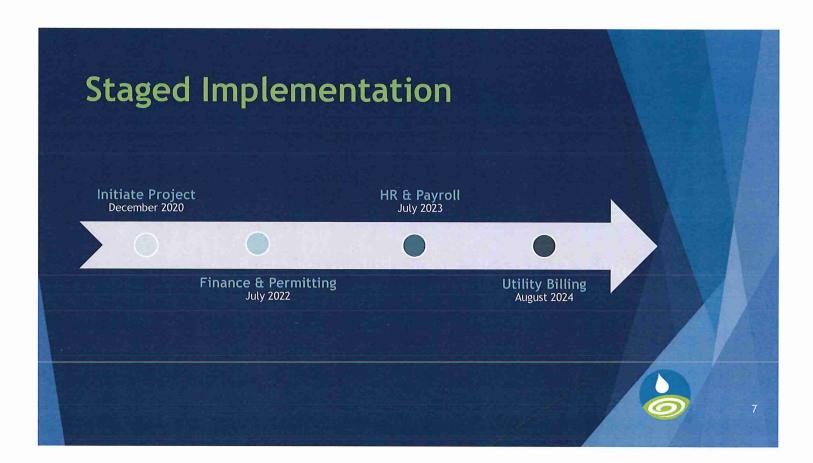- Munis is a modern ERP

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Modern Features of Munis ERP

Everything Eden could do, <u>plus</u>:

- Web-based and hosted in DSRSD's private cloud
- Modern security
- Access from anywhere DSRSD's security model allows
- Disaster Recovery
- Portals!

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Staged Implementation

Initiate Project
December 2020

HR & Payroll
July 2023

Finance & Permitting
July 2022

Utility Billing
August 2024

Planned Activities

► Implement Resident Access portal
► Implement Tyler Notify
► Upgrade Employee Self Service portal

Future Considerations

- ▶ Review Contract Management module
- ▶ Replace timesheet software
- ▶ Explore AquaHawk Replacement

Questions?